

VTB Group Today

MISSION

We help people to make their plans a reality by creating the best financial solutions. We are a team of professionals, working for the benefit of our customers and the country as a whole.

IDENTITY

VTB Group is the leading Russian financial institution with a strong presence in key international markets.

VISION

A universal financial group that is developing both dynamically and sustainably, one that is focused on being the first-choice financial partner for its customers, and which provides the most convenient and cutting edge solutions to their needs.

VALUES



WE VALUE OUR CUSTOMERS

We put our customer needs first. We trust our customers and strive to earn their trust. We listen to our customers and act upon their feedback.



WE WORK AS A TEAM

We respect and trust each other. We support each other and help our colleagues grow. We achieve common goals.



WE ARE RESPONSIBLE FOR OUR RESULTS

We are result-, not process-oriented. Each of us is responsible for our contribution to the common goals. We openly discuss our successes and failures.



WE ARE PROACTIVE

We are not indifferent to what we are doing. We contribute proactively when dealing with shared tasks. We go beyond our formal duties.



WE CONTINUOUSLY IMPROVE OUR PERFORMANCE

We are open to change. We start change with ourselves. We have no fear to experiment.

VTB GROUP AT A GLANCE 2019

18  **countries**
VTB Group worldwide

1.7  **thousand**
branch network in Russia

14  **million**
clients in Russia

61  **%**
ordinary shares held by the Russian Federation

159  **thousand**
individual shareholders

82  **thousand**
employees

No. 1
best investment bank in Russia

No. 1
best broker in Russia

18  **thousand**
ATMs in Russia

 **VTB Capital**

 **VTB Capital**
INVESTMENTS

Credit ratings of VTB Bank

S&P Global Ratings

BBB-

MOODY'S

Baa3

RAEX

ruAAA